

Counselling and Information

- Independent & non-governmental
- Confidential
- Free



Assistance and Support

- Regarding the steps of your asylum procedure
- Referrals to further supporting services and agencies



Join-in Activities

- German classes
- Arts and crafts
- Sports and games



Volunteer Services

- Residents from Heidelberg and surrounding areas are volunteering at the Registration Center.
- We coordinate volunteer services and activities.



Streetwork

- We are also present on the PHV area and in the city of Heidelberg.



Our Services are open to all people

regardless of origin, gender, sexual orientation, age, creed or religion.

COUNSELLING CENTER FOR REFUGEES



Unabhängige Sozial- und Verfahrensberatung für Flüchtlinge im Ankunftszentrum Heidelberg

Independent Social Services Counselling

Office Address

Heidelberg Reception Center

Patrick Henry Village

Building 4517

Grasweg

D-69124 Heidelberg



Office Hours

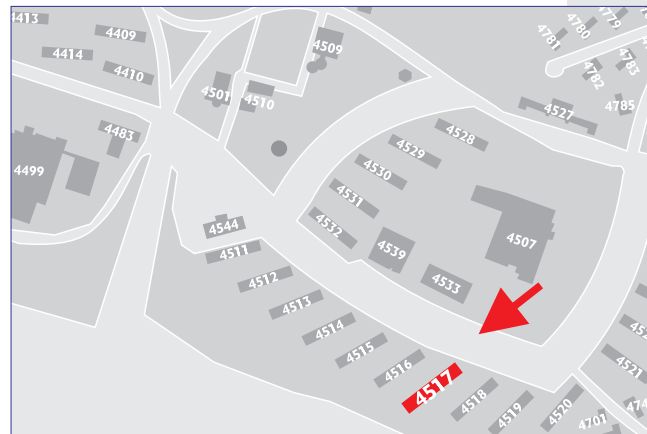
Monday	9-11 a.m and 1-3 p.m
Tuesday	9-11 a.m and 1-3 p.m
Wednesday	9-11 a.m and 1-3 p.m
Thursday	9-11 a.m and 1-3 p.m
Friday	9-11 a.m

or by appointment

Saturday & Sunday Closed.

Further information located at building 4517.

You can find us here



COUNSELLING CENTER FOR REFUGEES



Unabhängige Sozial- und Verfahrensberatung für Flüchtlinge im Ankunftszentrum Heidelberg



Independent Social and Asylum Procedure Counselling for Refugees in the Registration Center in Heidelberg



Do you need support with your asylum procedure?

Do you need general social services counselling?



Are you under 18 years of age and alone in Germany?



Do you need protection against violence?



Are you pregnant?



Do you have children, father or mother in other parts of Europe?



Do you have questions about living in Germany?

General social counselling

- Counselling on every day, social, physical and psychological concerns
- Information about medical care and other benefit claims
- Information about education, vocational training and occupations
- Information about living in Germany
- Information about recreational, religious and cultural event
- Referrals for specific counselling services regarding: pregnancy and family; experiencing violence; mental health; recognition of foreign degrees and professions
- Referrals to volunteer-led leisure activities and German language courses

Asylum Procedure Counselling

- Information regarding the steps of the Asylum Process and government agencies involved
- Information about possible family reunification
- Advice for question and concerns regarding legal residence status
- Preparing for Asylum Hearing Appointment
- Assistance with obtaining legal advice

Our Counselling Services

- Are primarily for all Refugees in the Reception Center, particularly vulnerable persons with special needs.
(pregnant women, families with children, unaccompanied minors, persons with illness or disabilities, etc).