

## Counselling and Information

- Independent & non-governmental
- Confidential
- Free



## Assistance and Support

- Regarding the steps of your asylum procedure
- Referrals to further supporting services and agencies



## Join-in Activities

- for adults, teenagers and children
- Sports and games
- Creativity and crafts
- Learning opportunity



## Volunteer Services

- Residents from Schwetzingen and surrounding areas are volunteering at the Initial Reception Facility.
- We coordinate volunteer services and activities.



## Streetwork

- We are also present on the Tompkins area and in the city of Schwetzingen



## Our Services are open to all people

regardless of origin, gender, sexual orientation, age, creed or religion.

# COUNSELLING CENTER FOR REFUGEES



Unabhängige Sozial- und Verfahrensberatung für Flüchtlinge in der Erstaufnahmeeinrichtung Schwetzingen

## Office Address

Independent Social Services Counselling  
Schwetzingen Initial Reception Facility  
Tompkins Barracks  
Building 4222, 1. OG  
Friedrichsfelder Landstraße 34  
D-68723 Schwetzingen



## Office Hours

Monday 9 - 11 a.m and 1 - 3 p.m  
Tuesday 9 - 11 a.m and 1 - 3 p.m  
Wednesday 9 - 11 a.m and 1 - 3 p.m  
Thursday 9 - 11 a.m and 1 - 3 p.m  
Friday 9 - 11 a.m

or by appointment  
Saturday & Sunday Closed

Further information located at building 4222.

You can find us here



# COUNSELLING CENTER FOR REFUGEES



Unabhängige Sozial- und Verfahrensberatung für Flüchtlinge in der Erstaufnahmeeinrichtung Schwetzingen



## Independent Social and Asylum Procedure Counselling

for Refugees in the Initial Reception Facility in Schwetzingen



**Do you need support with your asylum procedure?**

**Do you need general social services counselling?**



**Are you under 18 years of age and alone in Germany?**



**Do you need protection against violence?**



**Are you pregnant?**



**Do you have children, father or mother in other parts of Europe?**



**Do you have questions about living in Germany?**

### General social counselling

- Counselling on every day, social, physical and psychological concerns
- Information about medical care and other benefit claims
- Information about education, vocational training and occupations
- Information about living in Germany
- Information about recreational, religious and cultural event
- Referrals for specific counselling services regarding: pregnancy and family; experiencing violence; mental health; recognition of foreign degrees and professions
- Referrals to volunteer-led leisure activities and German language courses

### Asylum Procedure Counselling

- Information regarding the steps of the Asylum Process and government agencies involved
- Information about possible family reunification
- Advice for question and concerns regarding legal residence status
- Preparing for Asylum Hearing Appointment
- Assistance with obtaining legal advice

### Our Counselling Services

- Are primarily for all Refugees in the Initial Reception Facility, particularly vulnerable persons with special needs.  
(pregnant women, families with children, unaccompanied minors, persons with illness or disabilities, etc).